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DIGITAL LEARNING EXPERIENCE DESIGNER

ZSOFIA SZARKA

E-learning professional with over 18 years of international experience in the private and non-governmental sectors, specializing in the design of selfpaced and blended learning solutions across digital and print formats.

Lexcel in roles that demand versatility and thrive on bridging gaps between disciplines. Whether it's visual design, instructional design, UX/UI, or course development, I enjoy contributing across these interconnected areas—bringing a holistic, learner-centred approach to creating impactful and engaging learning experiences.

LANGUAGES

HUNGARIAN - native ENGLISH – fluent FRENCH - basic SPANISH - basic

SOFT-SKILLS

Highly organised. Analytical. Problem-solver. Proactive. Independent. Client-facing. Visual-focused. Team-player. Tech-friendly.

TECHNICAL SKILLS

Articulate 360, Rise, Absorb LMS, Adobe Captivate, Adapt Learning, Nexius, MS Office, SCORM/AICC, HTML/XML, TinCan API

WORK EXPERIENCE

Digital Learning Designer [Freelance] (Remote) 2017-

Freelance Instructional Designer and Developer since 2017, working with clients including Dell (US), Navigate Response (UK), Glanbia (IE), SureSkills (IE), and AlzBetter (US).

#INGO #healthcare #IT #endtoend #projectmanagement

Instructional Designer [Consultant, FTC]

Turn2Us (Remote/Budapest) Aug 2024 - Dec 2024

#systemstraining Developed online training modules for a UK charity's grants search and benefits calculators, using Absorb LMS.

Instructional Designer [Consultant, FTC]

IFRC (Remote/Budapest) Apr 2023 - May 2024

#INGO Rejoined the IFRC to design and develop a foundational online course on Nature-based Solutions. [PORTFOLIO ≥]

Instructional Designer [Consultant, FTC]

BAIN (Remote/Budapest) Feb 2021 - Feb 2022

#businessconsulting Joined Ashley Keenan's multinational team at Bain, contributing to multiple concurrent projects in a fast-paced consulting environment. Endorsement available on LinkedIn.

Instructional Designer [Consultant, FTC]

IFRC (Remote/Budapest) Feb 2021 - Feb 2022

#INGO Collaborated with IFRC's Disaster Response Training Team to develop two courses: Induction to IFRC Operations and Survey Design. [PORTFOLIO ✓]

Digital Learning Designer [Consultant, FTC]

Amadeus (Nice, France) 2018-2019

#systemstraining Joined Amadeus on an eight-month fixed-term contract to develop digital learning resources for newly released software, supporting airline clients. [PORTFOLIO/]

Instructional Design Specialist [Consultant]

Alvanon/MOTIF (Hong Kong) 2017-2018

#fashion Designed and developed courses for MOTIF's off-theshelf content library, collaborating with global experts and industry pioneers across a range of fashion-related topics. PORTFOLIO ✓











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GRAPHICS SKILLS

Expert

Adobe Photoshop, InDesign, Audition

Intermediate

Adobe Premier, Illustrator, AfterEffects, Carrara 3D, Google SketchUp

INTERESTS

parenting, trail running, cycle touring, alternative travel, nature, fringe theatre, sociology, psychology, literature

Senior Instructional Designer [FTC]

Peak Pacific Ltd (Hong Kong) 2016-2017

#aviation Led the Instructional Design team in Cathay Pacific City with PPG, redesigning the airline's online training and introducing innovative approaches such as explainer videos and mobile learning apps. [PORTFOLIO ▶]

Instructional Designer / Content Developer

PHM Group Ltd. (London, UK) 2013-2015

#automotive Worked on the Ford account at PHM, with responsibilities spanning instructional design, e-learning development, UX/UI, and creative design. [PORTFOLIO]

Marketing Assistant / Instructional Designer

Organica Water (Budapest, Hungary) 2010

#wastewater #startup [via KVG] Collaborated closely with company leadership at Organica and the US-based marketing team in 2010 to develop a new suite of digital and print presentations and educational materials. [PORTFOLIO]

Instructional Designer / Content Developer

KVG Konvergencia Kft. (Budapest, Hungary) 2008-2011

#finance #higherEd Developed bespoke learning materials for international clients across both commercial and higher education sectors. [PORTFOLIO↗]

EDUCATION

Visual Communication / Teacher of Visual Arts, BA Eszterhazy Karoly College (Eger, Hungary) 2004-2008

Political Science and Public Policy, PG

Corvinus University (Budapest, Hungary) 2006-2010 ISS University of Oslo, 2010 (full scholarship)

Television Journalism, PG

Metropolitan University of Budapest (Hungary) 2009-2010

Mental Health Consultant, PG

University of Pecs (Hungary) 2024-